More Resources

Community Assessment & Intervention Center
The Community Assessment and Intervention Center (CAIC) is a unique program of Human Services Associates, Inc. The CAIC serves as a single point of entry for children who are:

- Orange County residents
- 6-17 years of age
- Non-adjudicated youth

The CAIC provides services for children at risk or currently experiencing:

- Mental health problems
- Substance abuse
- Anger management problems
- Attention defi cit/hyperactivity disorder
- Other behavioral health problems

Assessments
The CAIC provides professional evaluations by assessment specialists. Each case is thoroughly reviewed by a multi-disciplinary team to mental health professionals for clinical recommendations. Psychological evaluations and testing are provided by a licensed psychologist. In addition, psychiatric services are available and provided by a board certified psychiatrist.

Case Management
The CAIC case manager serves as a broker for other services needed to bring about a positive treatment outcome. The case management staff provides short term case management for children with ADHD or severe difficulties in controlling anger.

Referral & Follow-Up Services
CAIC assessment specialists provide a referral to a qualified treatment service provider. The staff will continue to periodically follow up with the youth and the family to ensure ongoing progress and youth stability.

Prevention Activities
The CAIC, in partnership with other community agencies, provides an array of prevention programs and activities that seek to create a healthy lifestyle for youth and opportunities for personal and community leadership development.

Community Assessment & Intervention Center
2917 N. Pine Hills Road, Orlando, FL 32808
Phone: 407-295-8911
FAX: 407-295-9068

Important Telephone Numbers

Runaway Hotline
1-800-RUNAWAY

Florida Abuse Hotline
1-800-96-ABUSE

Missing Endangered Persons
Information Clearinghouse
1-888-FLMISSING

Websites

Florida Network of Youth & Family Services
www.floridanetwork.org

Florida Department of Juvenile Justice
www.djj.state.fl.us

Florida Department of Children & Families
www.dcf.state.fl.us

This Information Has Been Brought to You By:

Orange County Sheriff's Office
Non-Emergency 407-836-HELP (4357)
Emergency 9-1-1

Visit us online at www.ocso.com.

ORANGE COUNTY
SHERIFF

Sheriff Jerry L. Demings

IS YOUR CHILD SKIPPING SCHOOL, RUNNING AWAY, SNEAKING OUT OR BREAKING ALL THE RULES?

Then you need to read this pamphlet!

10-1673 (9/10) Parental Help

PARENTS - Here's Help

A Guide of Options for Parents Whose Children are Beyond Control

All Families and Children Experience Crisis

Sometimes one or more crises may be going on at the same time within families. Families may be able to handle and resolve most of these problems quickly. However, sometimes families have problems that push them to the limit. These problems might include a child: who often skips or misses school, who runs away from home or threatens to, and/or, will not follow any directions and who is beyond parental control.

There is Help for Your Family

Twenty-five years ago the Florida legislature passed a law (now Chapter 984, F.S.) that provides help to families and children who need services to improve the behaviors on the part of the child, help the family to move beyond the crisis and prevent further problems. The Department of Juvenile Justice funds and supports these programs to keep kids out of serious trouble.

CINS/FINS

The services under the law are called A Child in Need of Services (CINS). CINS is a child who has been found by the court to be runaway, habitually (often) truant, or ungovernable (does not obey you.) A Family in Need of Services (FINS) is the term for a family that has a child who is displaying any of the problem behaviors above as outlined in the law.

Local Programs Can Provide Solutions

There are local programs that can help you find ways to reduce or stop these kinds of behaviors. Most of the time families can get services in their homes or at a local program. Some solutions require families to go to court, but only as a last resort. In Florida, as a parent, you are responsible for your children and cannot deny them food, clothing, medical care or shelter. If your child skips school (is truant), you must first work with the school and use school resources available through your local CINS program.

Help Is As Close As Your Phone

Call toll free 1-800-RUNAWAY. A trained and experienced counselor can answer your questions and direct you and your child to the Florida Network of Youth and Family Services, Inc. program nearest you; OR call the program nearest to your home. See listing of local programs below.

While Talking to a Counselor...

ANSWER the counselor's questions so that it can be determined if your child can get the services offered through this law. Your child cannot have an open delinquency case with the Department of Juvenile Justice (DJJ) and cannot be under the supervision of Department of Children and Families (DCF).

TELL your story so that the counselor can understand the situation. This will help the counselor see that you get the right kind of help at the right place.

LISTEN to the suggestions and directions for getting help.'

ASK questions if you do not understand.

FOLLOW UP by going to the CINS/FINS program
in your area and by making the appointments or phone calls suggested to you.

CONTINUE to work with your local CINS/FINS program and school to improve the situation.

Services Offered by Local Programs

Screening and Assessment - Screening is the beginning of gathering information about you and your child that helps decide if you are eligible to receive CINS/FINS services. You will be asked questions.

You are not eligible for/cannot get services if your child is currently under supervision for deliquency (DJJ) or dependency (DCF). Assessment is the further review and evaluation of the information you give to help you and your child get the right services.

Planning for Improvement/Service Plan - Your counselor will work with you, your child and others to write a plan that fits you and your child's needs and goals, the things that will need to be done and the time it will take to finish them.

Counseling - You and your child may be offered group, family or individual counseling.

Residential Shelter - If you and your child need a break from each other, your CINS/FINS counselor may suggest your child go to the local shelter for "timeout." They will provide safe shelter, food, clothing, and counseling (if necessary), to your child. This short time-out will give you and your child a chance to "cool off" so that work can begin on family issues. The shelter may offer other services that will be explained to you and your child during the intake phase.

Case Management - Case Management is the coordinating and monitoring of services provided to you and your child.

Referral Service - Your local CINS/FINS program can refer you to other agencies in your community that may be able to help you and your child.

Case Staffing Committee - A Case Staffing Committee is made up of people from the CINS/FINS program, schools, other social service agencies, you and possibly a representative from the State Attorney's Office or the Florida Department of Juvenile Justice Attorney. The purpose of this "staffing" is to review your child's case and the first service plan developed by you, your child and the CINS/FINS program. If too little or no progress has been made, the plan can be changed. The parent(s) must ask the local program in writing to hold a case staffing.

CINS Court Petition

A CINS Petition is a written request to the court to find that your child is a CINS (child in need of services.) A CINS Petition is usually filed if the child refuses services or continues to exhibit problem behaviors.

LOCAL CINS/FINS AGENCIES

Orange County Children & Family Intervention Services, 1718 East Michigan Street, Orlando, FL 32806
Children's Home Society, 2647 Michigan Avenue, Kissimmee, FL 34744
Osceola County Children's Home, 2534 East Neptune Road, Kissimmee, FL 34744
Girls & Boys Town of Central Florida, 37 Alafaya Woods Blvd, Oviedo, FL 32765