



Truck and Van Rentals

As described in the accompanying letter, *Business Owners Against Terrorism* is based on the idea that certain legitimate businesses and industries may be exploited by terrorists who portray themselves as honest customers seeking to purchase, lease, or somehow appropriate certain material, licenses and/or services to covertly further a terrorist plot.

The following examples of activity relating to your specific business, though not fully inclusive, may be of **possible** concern to law enforcement:

- An attempt to lease or rent a vehicle based upon personal identification/documents of questionable authenticity (e.g., P.O. Box listed as residence address)
- Reservations for rental vehicles by person(s) with recently issued forms of identification
- Inconsistencies between the reason stated for renting a particular vehicle, if requested by rental business as part of applications process, and the type of vehicle rented (e.g., rental of a large 24-foot truck for a moving job that typically requires only a 12-foot cargo van)
- A refusal to rent or inquire as to the availability of rope, boxes, bubble wrap, furniture pads, dollies, hand trucks or other moving supplies by an individual renting a vehicle for a moving job
- Specific inquiries regarding the height of a rented vehicle and the height clearances for public garages
- An attempt to lease or rent a truck by someone who does not appear to have prior experience driving such a vehicle (i.e, class, weight, number of axles, etc.)
- A suspicious employment attempt at your business

Your impressions and assessment, based upon your professional/business experience, are extremely valuable and should help guide you in determining if a customer request, a fact pattern or set of circumstances is unusual.

The conduct of an individual will not necessarily be criminal in nature. Please remember if you suspect something, do not take direct action, confront the individual, or reveal your suspicions. Record as many details as possible about the suspect/vehicle/locations and report them to the Orange County Sheriff's Office Intelligence Unit at 407-504-6764 or email Intel@ocfl.net.