



Hospitals

As described in the accompanying letter, *Business Owners Against Terrorism* is based on the idea that certain legitimate businesses and industries may be exploited by terrorists who portray themselves as honest customers seeking to purchase, lease, or somehow appropriate certain material, licenses and/or services to covertly further a terrorist plot.

The following examples of activity relating to emergency service facilities, such as hospitals, though not fully inclusive, may be of **possible** concern to law enforcement:

- An individual appearing at your facility requesting an unplanned tour of the hospital as part of an official Joint Commission on Accreditation of Healthcare Organizations (JCAHO) survey. When questioned about his/her credentials, the individual flees or disappears from the premises.
- An individual appearing at your facility to conduct a “survey” at an unusual time of day
- A suspicious individual found wandering around the facility
- A suspicious individual found photographing the facility
- Any irregular inquiries (e.g., questions about the hospital’s capacity) or reports of surveillance
- Suspicious individuals observed in the vicinity of storage rooms containing radioactive materials or in sensitive locations (e.g., radiology department; area designated for disposal of radioactive medical waster; pharmacy, etc.)
- Suspicious individuals observed in the vicinity of HVAC systems (e.g., vents) as well as gas, water, or telecommunications feeds in the facility
- Delivery of suspicious packages or parcels

Your impressions and assessment, based upon your professional/business experience, are extremely valuable and should help guide you in determining if a customer request, a fact pattern or set of circumstances is unusual.

The conduct of an individual will not necessarily be criminal in nature. Please remember if you suspect something, do not take direct action, confront the individual, or reveal your suspicions. Record as many details as possible about the suspect/vehicle/locations and report them to the Orange County Sheriff’s Office Intelligence Unit at 407-504-6764 or email Intel@ocfl.net.