#### **Under the Age of 18**

Children and adolescents under the age of 18 will still be transported to the nearest receiving facility as follows:

Mental Health: Lakeside Alternatives in Eatonville, Florida Hospital South or South Seminole Hospital

**Substance Abuse:** Juvenile Assessment Center Addictions Receiving Center

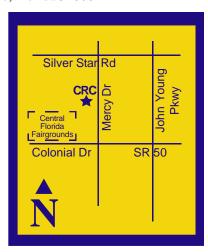
Children and adolescents under the age of 18 will not be accepted at the CRC.

#### **Training**

Training is available to law enforcement officers on the use of the CRC, Baker Act and Marchman Act. Training requests can be made with the onsite supervisor.

#### Location

Lakeside Hospital and Clinics at Princeton Plaza 1800 Mercy Drive Orlando, Florida 32808



Phone: 407-822-5052

Lakeside Hospital and Clinics at Princeton Plaza Central Receiving Center 1800 Mercy Drive Orlando, FL 32808

## CRC

# Central Receiving Center



ACCESS to the Mental Health and Substance Abuse Emergency Care System

10-1652 (2/03)

#### Providing access to services for those with mental health and substance abuse crises.

## What is the Central Receiving Center (CRC)?

The Central Receiving Center is a single point of entry into the mental health and substance abuse system for assessments and appropriate placement of adult individuals experiencing a crisis.

The CRC is designed to be used by law enforcement officers as their primary receiving facility.

#### **CRC Vision**

The Central Receiving Center is committed, through collaborative community efforts, to provide access to services for individuals with mental health and substance use disorders, thereby increasing the effectiveness of limited public resources.

#### **CRC Mission**

As a single point of access, the Central Receiving Center will provide education, assessment and referrals to direct those individuals exhibiting mental health and substance use disorders to the most appropriate level of care, ensuring the individual's dignity and respect, while protecting quality of life and community safety.

**FUNDED BY:** Orange County Government, Department of Children and Families, Florida Hospital and Orlando Regional Healthcare

**OPERATED BY:** Lakeside Alternatives and The Center for Drug Free Living

MANAGED BY: Human Services Associates

#### **CRC Guiding Principles**

- Divert individuals who have been identified with mental health and/or substance use disorders from the criminal justice system.
- Destigmatize individuals with mental health and/ or substance use disorders.
- Provide a single point of access for law enforcement officers.
- Reduce the inappropriate utilization of hospital emergency departments by diverting individuals with mental health and/or substance use disorders.
- ◆ Identify true population need assessments and outcome measurements.
- Provide an efficient and effective use of existing resources.
- Establish a database related to the needs of people with mental health and/or substance abuse disorders for future planning.
- Increase the quality and quantity of service through responsiveness, courtesy, and professionalism.

#### Criteria for the CRC

- Baker Acted individuals
- Marchman Acted individuals
- Individual is experiencing a mental health and/or substance abuse crisis and is willing to be transported voluntarily by law enforcement for an assessment.

#### What are the Benefits?

- Timely drop-off point for law enforcement officers.
- Workstations available for law enforcement officers.
- Trained professionals to accept individuals in need of mental health and/or substance use assessments.
- Secure facility.

### Medical Exclusionary Criteria

- Known unmanageable or uncontrolled hypertension
- ♦ Known unmanageable or uncontrolled diabetes
- ◆ Known severe infections which require close medical management or conditions which require isolation procedures
- Any condition requiring intravenous fluid and/or oxygen
- Conditions which require specialized treatment such as renal dialysis or chemotherapy
- Acute alcohol intoxication that renders person unable to stand and be responsive
- A known medication overdose
- Complaints of chest pains
- ◆ Person bleeding or having any broken bones