



Luggage Shops

As described in the accompanying letter, *Business Owners Against Terrorism* is based on the idea that certain legitimate businesses and industries may be exploited by terrorists who portray themselves as honest customers seeking to purchase, lease, or somehow appropriate certain material, licenses and/or services to covertly further a terrorist plot.

The following examples of activity relating to your specific business, though not fully inclusive, may be of **possible** concern to law enforcement:

- A request by a previously unknown customer, whose identity is not clear, to purchase luggage/briefcase that does not seem suitable for its purported use (e.g., very inexpensive luggage, not known for durability, for international travel)
- Customer does not seem concerned with special features associated with the product; there is no request for a particular color, fabric, or brand name; a quick purchase seems to be the single, over-riding objective (i.e., whatever is in the store's present inventory)
- Quantity – unusually large purchases of luggage or briefcases (bulk purchases)
- Payment by cash for an expensive purchase
- Customer's use of evasive responses to a salesperson's regular inquiry
- Customer does not request, or is uninterested in the performance guarantee or warranty associated with the product

Your impressions and assessment, based upon your professional/business experience, are extremely valuable and should help guide you in determining if a customer request, a fact pattern or set of circumstances is unusual.

The conduct of an individual will not necessarily be criminal in nature. Please remember if you suspect something, do not take direct action, confront the individual, or reveal your suspicions. Record as many details as possible about the suspect/vehicle/locations and report them to the Orange County Sheriff's Office Intelligence Unit at 407-504-6764 or email Intel@ocfl.net.